## Maintenance Auditing: Course Leader Colin Sanders

The course is designed to help participants develop and adapt one of the most powerful management tools for ensuring and assuring standardised levels of performance, objectively measuring progress and identifying further opportunities; the system audit. Audits have been around for a long time but in the context of maintenance management and activities are still relatively underutilised. This course helps candidates to review the structure of Maintenance department and operations

in terms of delivery of aims and objectives; related performance indicators and the effectiveness of the systems and activities that support them. It is invaluable in helping organisations that have decided upon maintenance improvement in setting out clearly where they are starting from, the characteristics of the improvements they seek and the milestones to achievement. The audit itself provides a vital aspect of the measurement of progress to management.

## Below are 20 reasons why past delegates found the course worthwhile.

	Reasons for attending the course	
1	How to make objective observations –where are we now? Where do we want to be? How do we get there?	$\mathbf{\overline{\mathbf{A}}}$
2	Learning the framework and characteristics of structured and ordered systems	
3	How to create a staged improvement plan and supporting tools	
4	Creating a performance matrix that suits your organisation	$\checkmark$
5	The processes, procedures and records required to provide evidence of performance	
6	How to scope and audit review	
7	How to undertake an audit review	$\checkmark$
8	Barriers to information gathering and how to recognise and overcome them	$\checkmark$
9	Appreciation of PAS55/ISO55000	
10	The questions to ask	
11	How to write and present an audit report	
12	Dealing with problems	
13	Identifying opportunities	
14	Being positive but practical	
15	The maintenance management tool for monitoring performance and progress	
16	How benchmarking might help	
17	What can be expected of a maintenance auditor	
18	Show me, show me, show me	
19	Opportunity Maintenance in practice	
20	Best practice for planning maintenance routines	$\checkmark$

These are just a sample of delegate learning goals to illustrate the practical issues dealt with by the course content. BOOK Now!. Email <u>dawn.wigmore@dakconsuting.co.uk</u>, call +44 (0)1491 845504 or sign up at www.dakcademy.com

